POZNAN UNIVERSITY OF TECHNOLOGY



EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS) pl. M. Skłodowskiej-Curie 5, 60-965 Poznań

COURSE DESCRIPTION CARD - SYLLABUS

Course name		
Ethics in business and diplomacy		
Course		
Field of study		Year/Semester
Transport		1/2
Area of study (specialization)		Profile of study
-		general academic
Level of study		Course offered in
First-cycle studies		Polish
Form of study		Requirements
part-time		elective
Number of hours		
Lecture	Laboratory classes	Other (e.g. online)
9	0	0
Tutorials	Projects/seminars	
0	0	
Number of credit points		
1		
Lecturers		
Responsible for the course/lecturer:	Res	ponsible for the course/lecturer:
Michał Brzóska		
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Sekretariat Prorektorów		
Prerequisites		

General knowledge of the diplomatic protocol combined with ethics in business.

Course objective

Acquiring knowledge of the theoretical foundations of ethics, savoir-vivre as well as the course of social phenomena

Course-related learning outcomes

Knowledge

The student has knowledge of ethical codes regarding transport engineering, is aware of the dangers related to environmental protection and understands the specificity of mission-critical systems

Skills

The student is able to organize, cooperate and work in a group, assuming various roles in it, and is able to properly define priorities for the implementation of a task set by himself or others



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Social competences

The student can think and act in an entrepreneurial way, incl. finding commercial applications for the created system, taking into account not only business benefits, but also social benefits of the conducted activity

The student is aware of the social role of a technical university graduate, in particular, he/she understands the need to formulate and transfer to the society, in an appropriate style, information and opinions on engineering activities, technological achievements, as well as the achievements and traditions of the transport engineer profession

Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows: The assessment based on oral test.

Programme content

- 1. Savoir-vivre, ethics historical outline
- 2. Savoir-vivre in public space
- 3. Building your own image is Savoir -Vivre needed?
- 4. Principles of behavior in the academic environment
- 5. Basic rules of official, unofficial correspondence
- 6. Electronic correspondence
- 7. Introducing yourself, saying hello, shaking hands
- 8. Dress code
- 9. Verbal and non-verbal communication. The importance of interpersonal skills
- 10. Interview
- 11. Business cards
- 12. Rules of precedence
- 13. Savoir-vivre during receptions
- 14. Principles of organizing parties and banquets
- 15. Principles of ethics in business
- 16. Business and ethics

Teaching methods



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Lecture with a multimedia presentation, online classes on the zoom.us platform

Bibliography

Basic

- 1. Modrzyńska J., Protokół dyplomatyczny, etykieta i zasady savoir-vivre'u, Warszawa 2014.
- 2. Orłowski T., Protokół dyplomatyczny. Ceremoniał i etykieta, Warszawa 2010.
- 3. Pietkiewicz E., Etykieta Menedżera, Warszawa 1998.

Additional

- 1. Bortnowski A. W., Protokół dyplomatyczny i savoir-vivre dla każdego, Ciechanów 2003.
- 2. Savoir-Vivre, Poradnik dobrego wychowania, Warszawa 2012.
- 3. Kuspys P. Savoir-Vivre, Poznań 2012.
- 4. Pietkiewicz E., Protokół dyplomatyczny, Warszawa 1998
- 5. Witt U. Savoir-Vivre przy stole, Warszawa 2009.
- 6. Bonneau. E., Wielka księga dobrych manier, Warszawa 2010

Breakdown of average student's workload

	Hours	ECTS
Total workload	24	1,0
Classes requiring direct contact with the teacher	9	0,5
Student's own work (literature studies, preparation for	15	0,5
laboratory classes/tutorials, preparation for tests/exam, project		
preparation) ¹		

¹ delete or add other activities as appropriate